



LEGACY SYSTEM CONVERSION

DO THESE CHALLENGES SOUND FAMILIAR?

- **Unsustainable annual cost increases**
- **Poorly structured, inadequately documented software**
- **Limited support options**
- **Numerous manual process bottlenecks**
- **Unsuccessful "lift and shift" conversion efforts**
- **Inability to make needed changes in a timely fashion**

Arkansas Crime Information Center (ACIC) faced key cost, productivity, functionality, and personnel challenges directly related to its aging technology. They turned to Mainstream to develop a new solution that took advantage of modern technologies that would address their process inefficiencies. **ACIC wanted a dependable, accurate, fast, secure solution with a flawless launch.**

THE NEW SYSTEM LAUNCH

Mainstream analyzed the current system, interviewed stakeholders, and then modernized ACIC's criminal history application. After a flawless system launch Forrester Consulting performed an independent third-party assessment.



**\$1.7M Legacy System
Cost Saved Over Five Years**



**79,800 Productivity Hours
Recaptured Over Five Years**



**48% ROI Achieved in the
First Five Years**

THE MAINSTREAM APPROACH



Security First

Made CJIS compliance and security a foundation of the solution, not just an afterthought.



Custom Solution

Listened to our client's goals, and built a solution that optimized their business processes.



Agency Connections

Integrated with multiple agency systems including: AFIS, NCIC, NLETS and local law enforcement / courts.



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