

# The Watts Guerra Law Firm

The Watts Guerra Law Firm (WGLF) is a Texas-based law firm with five offices across the state. Their practice primarily deals with product liability and negligence within the transportation, automotive, aviation, and toxic material sectors.

To properly pursue their cases, they collect a large amount of documentation in various forms such as witness and plaintiff information, event documentation along with all sorts of other evidentiary information. They struggled to keep these documents organized and secure while also making them available to the attorneys, paralegals and support staff within their company who needed access. Compiling this information and making sure it was secure while open to those who needed it became a large task into itself. Over time it became more and more costly and time intensive to manage properly. These costs (both hard and soft) and the difficulty of securely sharing information across their offices led them to begin the search for a solution that would meet their needs. They needed a Document Management system and a Case Management system all rolled into one.

After reviewing what was available in the marketplace, they were unable to find a package that met all of their needs. The firm approached Mainstream Technologies in 2004 about creating a solution that met their requirements which included both automating their Document Management System and installing Case Management features. Mainstream accepted the challenge and delivered a solution that provided easy yet secure access to case documentation in

electronic form that was available to their staff regardless of their location. Case management processes and features that guided their teams through the life cycle of a case and provided case status highlights, case expenses, schedules, and the status of outside participants were built in.

WATTS | GUERRA

## FULL SERVICE DEVELOPMENT

When WGLF's needs were not met by off-the-shelf offerings, Mainstream designed and created an application which met their specific needs, which is still supported today. Concept to support, Mainstream can do it all.

## SMART STAFFING

Mainstream offered WGLF the opportunity to "hire" a company instead of contracting with an individual, greatly increasing the skills and knowledge available regardless of the challenge.

## LONG-TERM PARTNER

The longevity of Mainstream's service to WGLF reflects both the emphasis of providing value and a commitment to the client's success.

The screenshot shows the website for Watts Guerra Law Firm. At the top right, the phone number (800) 294-0055 and email contact@wattsguerra.com are listed. The navigation menu includes Commercial Litigation, Mass Torts, Personal Injury, Product Liability, Workplace Injury, Lawyers, Blog, and Case Results. The main content area features a 'Real Trial Lawyers' section with two photos of attorneys and the text 'Real Results'. Below this is a 'Welcome' section with a 'Personal Injury' link. A 'Case Evaluation' form is visible on the right side, with fields for Last Name, Home Phone, Alternate Phone, Street Address 1, City, State, and Postal Code. The form also includes a 'Refer a Case' button and a 'Contingency Fees' section.

*The WGLF Lawsuit and Document Management System is a client server application (Java, Oracle) and uses VPN access for secure real time access for the WGLF staff regardless of geography. It is currently hosted in Mainstream's Little Rock Data Center.*



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