



TIER 1
SERVER

Management in complex
IT environments

TIER 3
ALL IN

Complete IT
support team ¹

Workstation Repair
Parts & Labor



Workstation Replacement Labor



Workstation Additions
Labor Only



Security Software

AV, Spam, Email Encryption, 3rd Party Patching,
Web Filtering Anti Malware



GetITBack

Remote Data Backup



Anti virus

Server Only



First Year Price Guarantee



On-boarding Fee Waiver



Easy Out Contract

30 day out



Small Project Labor

Scope of up to 4 hours



Unlimited On-Site Support



Remote Monitoring



**Unlimited Help Desk
Support & Quarterly IT Review**



Firewall as a Service

For an additional fee



¹ The only increase in pricing is adding workstations - no other additions will affect pricing

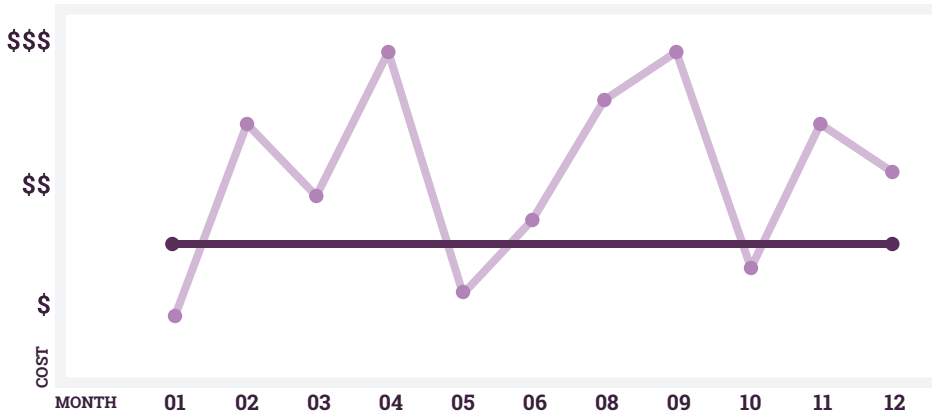
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NOT ALL IT SERVICES ARE EQUAL

REACTIVE vs FIXED



FIXED
For a set monthly fee all updates, patches, and problems are covered regardless of time or expertise involved.

REACTIVE
Reactively responding to updates, patches and problems means spending erratic costs.

FIXED COST MANAGED SERVICES



WHY PAY FOR PAIN?

In the typical “break-fix” world of IT service, you and your service provider are always at odds. Simply put, when you pick up the phone it is going to cost you money. When you need or want something to run your business, your provider directly profits from your pain. **While repairs, replacements, updates and fixes are an unavoidable part of IT, how to deal with them can vary drastically.**



MIND THE SMALL PRINT

Other “**Managed Service Providers**” may offer similar sounding services. However, mind the small print and asterisks. Sometimes these services include restrictions like a long-term contracts, charges for extras, limited on-site support, or even a minimum server setup fee. **We put you in the driver’s seat. We have to earn your trust daily.**



FIXED BUDGET PARTNERS

Our **Proactive Services** are based on a fixed monthly fee. This means that all the tasks associated with the day to day management and upkeep of your systems, software updates, patches, monitoring and fixes are all included in this fee, no matter the hours 24/7/365. Our goal is for your organization to run smoothly with minimal disruptions. **We are your IT partner**

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