



“They took the time to understand our business and are very responsive when the unpredictable happens. They know their role in keeping our business up and running.”

Rick Gunther
Rainwater, Holt and
Sexton

Managed Services

Managed Services is preventative in nature. An *‘insurance policy’* that’s proactive to secure your information and address performance issues before they become disruptive and affect productivity,

We all rely on technology and organizations have relied on Mainstream Technologies since 1996.

Mainstream Technologies provides IT services you can depend on. We offer responsive and dedicated support options to meet your business demands. With Mainstream, you'll have peace of mind knowing that your systems are safe, secure and there when you need them.

Cost control

- Predictable monthly spend
- Fully covered support contracts
- No additional support costs for the devices under contract
- Customized planning designed to align technology with the need
- 30-day no fault termination contracts

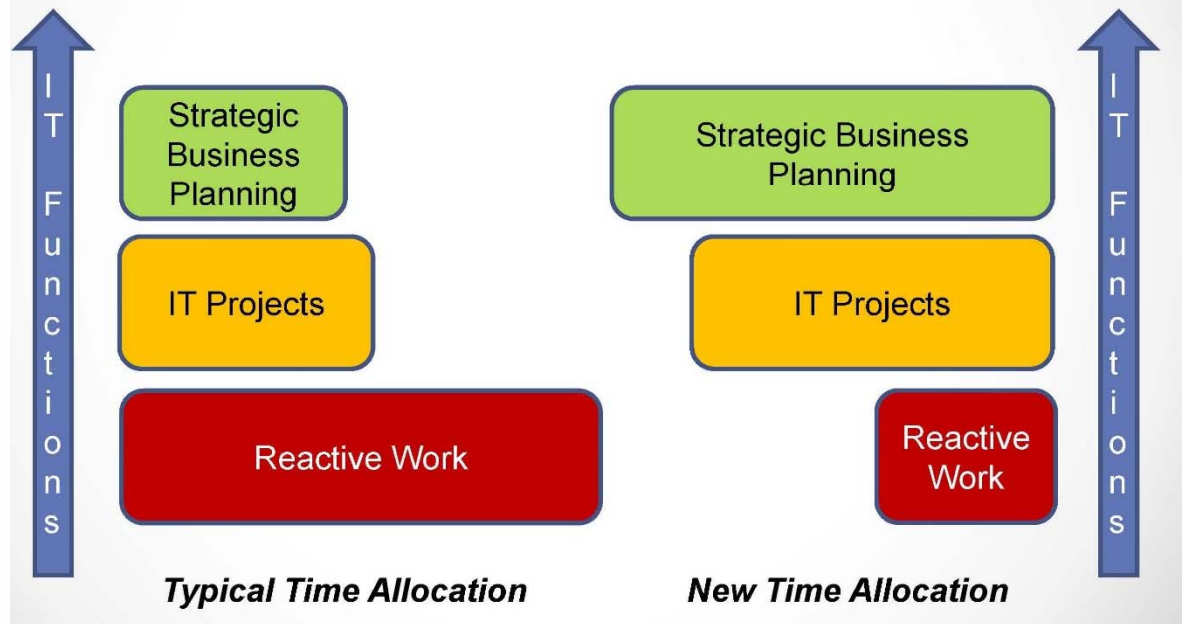
Improve System Security and Performance

- Resolve issues before they impact performance and productivity
- Standardization with industry leading products and services
- Proactive routine maintenance
- Real-time system monitoring
- Access and leverage our diverse skills to handle today’s complex technologies
- Verified data backups
- Multiple reporting options

"We wanted someone who had a customer service focus that met our needs. We're not the biggest customer they're going to have, but we want to be the most important. We feel that way when we're dealing with them."

Brian Marsh
Goodwill Industries
of Arkansas

Improving IT Efficiency & End User IT Experience



Focus on your business and let Mainstream focus on the technology

Rather than spending your time and money to put out fires, dedicate your IT investment into proactive and strategic initiatives to get the most return.

Every organization is different, with Mainstream Technologies, we will put together a managed services plan that fits your needs and goals. Each program features:

- Unlimited help desk support
- Real-time monitoring
- Antivirus and 3rd party patching
- Firewall as a service
- Small projects included
- After the 1st year, contract goes month to month
- Onboarding fees are waived
- 30-day no fault termination contracts

For more information: info@mainstream-tech.com