



"As a hosting company we understand the value of the services Mainstream Technologies provides us. This is why we use them as our second site."

Ken Harris Jr. eMobile Campus

# **Hosting & Data Center Services**

#### **Customer Centric**

- Variety of options including co-location, managed co-location or virtual servers (IaaS)
- Smart hands/live support
- 30-day no fault termination contracts

#### **Cost control**

- Avoid ineffective/overspending
- Minimize large repair expenses
- No additional costs when problems arise because we can manage the environment
- Reduce operational expenses associated with an on premise data center such as electrical, security, & staffing
- Leverage our economies of scale
- Better cash flow with consistent, predictable monthly spending

#### Flexibility/Availability/Security

- Proactive routine maintenance
- Supports compliance with government and industry regulations
- High-availability environment
- Multiple layers of physical and data security

#### Proactive responses to new, evolving IT requirements

- Planned upgrades and replacements are factored into our pricing so guesswork of when customer will have to pay for more cooling, power or infrastructure is eliminated
- Requires minimal planning on your part
- Cloud options: public, private, hybrid



## **Data Center Characteristics**

- Raised floor data center located in downtown Little Rock, Arkansas.
- Redundant on floor UPS's supplying conditioned A&B power to each cabinet.
- Redundant cooling and humidity control.
- Carrier neutral (AT&T, Level3, TW Telecom, Windstream, UPN, or Bring Your Own).
- Access restricted via proximity and biometrics.
- Infrared cameras.
- FM200 Fire suppressant.
- Backup generator.
- 24X7 customer access or escorted colocation services.
- SSAE 16 SOC 1 Type 2, ISAE 3402 Type 2 Report.
- MSP/Cloud Verify Program (MSPCV)
   Universal Certification Standards (provided upon request).

30 Day no fault termination contracts.



### **Availability**

Full cabinets (40U) Half cabinets (20U) Quarter cabinets



## **Optional services**

- Cabinet
- Shelves
- Cage
- Public IP's
- Shared/Dedicated Firewall
- Redundant BGP Internet bandwidth
- Managed Services

"Because of Mainstream Technologies' hosting services, we're able to respond to our clients' needs faster without increasing overhead."

Jackie d'Escoto D'Escoto, Inc.