

Mainstream Managed Services

Our people make the difference.

Are your business goals being hampered by your IT's inability to stay ahead of the curve? Do the majority of your meetings with IT end with "I can't"? Dealing with IT doesn't have to be a hassle. Our managed services team makes IT work like it's supposed to. Here's how:

It frees you up to focus on your business while we take care of IT

- · Managing the routine, tedious detail
- Serving the entire enterprise
- Supporting compliance with government and industry regulations

It gives you spend control

- Avoiding ineffective spending and overspending
- Getting better cash flow with more predictable monthly spending
- Troubleshooting and consulting costs are covered in the plan
- Accessing the latest IT knowledge and expertise without new hires



It gives you stability and security over your IT

- Increasing system availability
- Enhanced protection against cyber threats
- Becoming a launching pad instead of an inhibitor
- Protecting your business critical data with a Disaster Recovery and Business Continuity plan

Keeping up with the latest options and making choices that suit you

- Planning and implementing IT design changes as complexities grow
- Accessing current expertise on complex, ever-changing technology issues
- Getting longer-range projections on upgrades and replacement costs
- Cloud options: public, private, hybrid

Manage IT like any other business function

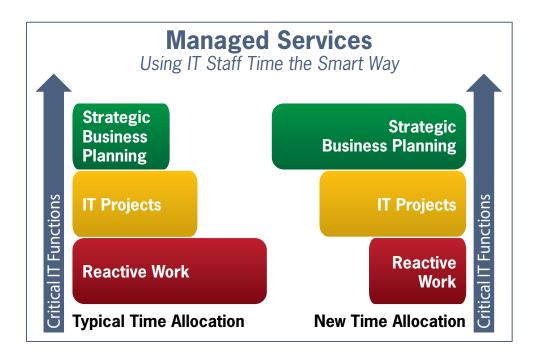
- Using IT to support the entire enterprise
- Using IT to quickly adapt to business changes



We Have Your Back.

"Mainstream gives us options that are clear, nontechnical and always focused on our budget."

Rick Gunther CFO Rainwater, Holt & Sexton, PA



Product & Brand Features

- Best practice monitoring and management processes, either on premise, co-location, or virtual
- Customer portal for issue tracking
- Managed Services Provider Alliance UCS Certified (Unified Certification Standard)
- Established brand with a 17-year track record...and growing
- Ranked #8 among privately held Arkansas companies on Inc. Magazine's 2012 annual growth list
- Arkansas Governor's Quality Program: 2010 Challenge Level Award and 2012 Commitment Level Award











