"What once took at least a full day was done in less than ½ hour – cutting 94% off the time needed – and more importantly in time for a very critical meeting."

Customer
Arkansas Insurance Department

Industry
Government/Insurance/Finance

Custom Solution
Automated Reporting

Project Name
SSIS and Reporting Services

Overview

The Arkansas Insurance Department (AID) receives enrollment data from their carriers twice a month, on the 2nd and 16th.

Prior to October 2014 creating reports was a manual process. For example, to create PDF reports, the enrollment data was manually imported into Excel from source files, queries were run and the results were used to create these reports. This process took AID staff at least a half a day to create. Once this was completed, the Excel information was passed along to another individual who was responsible for manually cutting & pasting the data into a mapping program to generate additional maps. This mapping process took another half-day. Beyond these two reports, there were an additional 12 reports that required manual efforts for creation.

Mainstream is currently developing a reporting solution that will automate these manual processes. Once we deliver the reporting solution, the reports that took at least a full day to create manually will now be available in less than ½ hour. This is an astounding 94% efficiency improvement!

Recently, AHCD Deputy Commissioner Cynthia Crone, was scheduled to meet with Governor Hutchinson at 3 pm on January 20th. The agenda for the meeting was to provide him the information he needed for a scheduled health care speech on January

21st. Ms. Crone was to provide the Governor with the latest relevant information from the Department on his topics of interest. As of 10 am on the day of the scheduled meeting, one of the carriers had yet to deliver their enrollment file which had been due 4 days prior. This latency prompted an urgent call to the carrier from AID staff as well as a request to Mainstream to see if we could extrapolate some conclusions based on past history. Walking into the Governor's office without any information was unacceptable.

On the day of the meeting at **12:22 pm**, we were notified by the carrier that their file was available for processing. Even though the reporting solution is still in development, we were able to import all carrier data, produce 8 tabular reports, 4 maps and deliver them AID staff by **12:45 pm**. Our tools turned the information request in **23 minutes**.

For More information
Please contact Mainstream Technologies @ 501-801-6700 or
visit us at: www.mainstream-tech.com