

Mainstream Technologies: A Unique Arkansas Brand

“The high quality resources provided by Mainstream are critical to the success of our projects.”

-Carder Hawkins,
CIO Arkansas Insurance
Department



“Mainstream is always responsive to our needs in a timely manner. They are mindful and considerate of State resources without compromising the quality of their work.”

-Karli Saracini,
Arkansas Department of
Education

Mainstream Technologies is an Arkansas based technology provider that has been serving businesses, non-profits and public sector clients with custom software development, managed network services and hosting solutions since 1996.

Product Depth

- **Managed Services:** protecting your data and IT systems so IT becomes a true business driver
- **Custom Software:** peace of mind from getting the right result the first time, with less risk
- **Hosting:** putting IT in its place — out of sight, out of mind — so you can take care of business!

Customer Centric

- Easy to do business with: approachable and attentive, adapting to your particular needs with no long-term commitments
- Serving your core business needs with Mainstream’s deep service lines, supporting your entire enterprise, and quickly adapting to business changes
- Smart Engagement: a unique delivery of custom software so you get more than what you knew you wanted

A Quality Brand

- Accredited and certified on international auditing standards
- Best practices in the constantly changing IT space
- Breadth and depth of skill sets
- Governor’s Quality Award Achievement Award Winner 2014

We Have Your Back.

Whom We Support

Arkansas Insurance Department
Arkansas Crime Information Center
Arkansas Department of Education
Arkansas Department of Finance & Administration
Arkansas Game & Fish Commission
Arkansas Department of Health
Employee Benefit Division of DF&A
Information Network of Arkansas
University of Arkansas for Medical Sciences

Product Features

- **Managed services:** Best practice monitoring and management processes
- **Custom software:** Broad experience in tools and languages allows for solutions tailored to your requirements
- **Hosting:** A full menu from co-location all the way to private managed cloud

Customer Centric Features

- **Managed services:** Customer portal for issue tracking
- **Custom software:** All resources are based in Arkansas
- **Hosting:** 24/7 access available in our downtown Little Rock data center

Quality Brand Features

- Established brand with an 18+ year track record and growing
- Support variety of platforms --- Microsoft-based and many others
- SSAE 16 Type II Audited Data Center Environment
- Managed Services Provider Alliance UCS Certified (Unified Certification Standard)



mainstream-tech.com
325 West Capitol Avenue, Suite 200
Little Rock, AR 72201-3552 * 501.801.6700